BEFORE THE VIDYUT OMBUDSMAN

Present

K.Sanjeeva Rao Naidu Vidyut Ombudsman

Dated: 22 -03-2013

Appeal No. 17 of 2013

Between Sri K.Srinivas S/o.Ramulu Kudurmalla (V) & (Po) Doulatabad (M), Mahaboobnagar.

... Appellant

And

- 1. Addl. Assistant Engineer / Operation/Doulathabad / APCPDCL / Mahaboobnagar
- 2. Assistant Divisional Engineer/ Operation / Kodangal / APCPDCL/ Mahaboobnagar
- 3. Divisional Engineer / Operation/APCPDCL / Mahaboobnagar / Mahaboobnagar
- 4. Superintending Engineer / Operation/APCPDCL/Mahaboobnagar Circle / Mahaboobnagar

....Respondents

The appeal / representation filed on 10.01.2013 of the appellant has come up for final hearing before the Vidyut Ombudsman on 18.03.2013 at Hyderabad. Sri Swamy Jaganmayanananda, representative of the appellant present and Sri R.Anand Reddy ,ADE/Op/Kodangal, Sri K.Srinivasulu, AAE/O/Doulatabad for respondents present and having stood over for consideration till this day, the Vidyut Ombudsman passed / issued the following:

<u>AWARD</u>

The appellant filed a complaint against the Respondents for Redressal of his Grievances and stated as hereunder:

"They are the farmers of Kudurmall Village, Doulthabad Mandal, Mahaboobnagar District, dug the borewells in their Lands and paid amounts through DDs for erection of DTR but the concerned officials were not responding properly and releasing the transformer without maintaining proper seniority. Hence, requested to enquire in to the matter and arrange to erect the DTR at the earliest.

The following are the ryots applied for erection of a new transformer and to release service connections including the appellant herein:

SI.No.	Name of the consumer	Village	DD.No/Date	PCB No./Date
1	B. Mohan Reddy,	Kudurumalla	288649/17.02.2012	019731/18.02.2012
	S/o. Nagi reddy			
2	Kothapally Bichanna	Kudurumalla	649728/17.02.2012	019731/18.02.2012
	S/o. Sayappa			
3	Kothapally Venkatappa	Kudurumalla	288917/19.06.2012	004985/03.07.2012
	S/o. Sayappa			
4	Habeebunnisa Begum	Kudurumalla	288650/17.02.2012	19730/18.02.12
	W/o Shareed Khan			
5	Kothapally Srinivas	Kudurumalla	288652/17.02.2012	19730/18.02.12
	S/o Ramulu			
6	Kothapally Sayamma	Kudurumalla	288651/17.02.2012	019731/18.02.12
	W/o Narsappa			

2. The 1st respondent has filed his written submissions as hereunder:

"The complainant Sri K. Srinivasulu and others have approached the consumer Grievances Redressal Forum/Hyderabad for want of 1 No. Additional 25 KVA 3-phase DTR to their agriculture bore wells.

During physical verification, he found that the complainants Sri K. Srinivasulu and others utilizing the electricity power supply to their borewells un-authorizedly from the nearby existing 3X15 KVA 1-PH DTRS, and the same ryots have paid necessary Demand Drafts in the month of February, October 2012 (3+2) seeking new agriculture service connections.

As per the Agriculture seniority list of Doulthabad Section the seniority numbers of above Ryots are 98, 99, 100, 303 and 304.

Hence the sanction and erection of DTR will be completed within the next three months period."

3. After hearing both sides and after considering the material placed before the Forum, the Forum passed the impugned order as here under:

"Sri K. Srinivasu of Kudurmalla village in Mahaboobnagar district and five others have applied for new agricultural services between February and June 2012. However they have been drawing power unauthorisedly.

The Respondents are directed to release supply to them strictly on the basis of the priority list. No out of turn supply is to be released. Till then the illegal services must be disconnected.

Those applying for new connections cannot draw power illegally. While the Respondents are directed to take action against them by booking theft cases, the SE/Operation/Mahaboobnagar is directed to take action against the concerned officials for their failure to initiate action against the six applicants. Action taken may be intimated to the Forum within a week.

The complaint is disposed accordingly"

- 4. Aggrieved by the said order, the appellant preferred this appeal questioning the same that they have paid amounts for supplying 2 nos. 25 kVA DTR and they promised to do it, and that they made efforts to file cases against them on the ground of illegal connections and notices were also issued to that effect and requested this authority to set aside the order of the Forum and order for release of DTR immediately.
- 5. Now, the point for consideration is, "Whether the impugned order is liable to be set aside? If so, on what grounds?"
- 6. The representative of the appellant Sri Swamy Jaganmayanananda appeared before this authority and submitted that inspite of payment of the amounts through DDs for erection of DTR, they have not provided on the ground of lack of seniority and it is only a rouse invented to escape their liability. It is also further pointed that DTR supply was given to the persons who are juniors to the appellant and inspite of the direction given by the Forum, they have not provided the same and they may be ordered for implementation of the order immediately.
- 7. The respondents are represented by Sri R.Anand Reddy, ADE/O/Kondangal and Sri K.Srinivasulu AAE/O/Doulatabad and they have stated that the material was drawn and erection would take within 20 days after the carry forward of budget in the month of April.

- 8. It is clear from the record that the complainants have registered their new applications in the CSC with a request for new agriculture services and sanction, erection of 25 kVA DTR of Husnabad (V), Kodangal (M), Peddampally (V), Damargidda (M), Kudurumalla (V), Doulthabad (M), Nandipad (V), Maddur (M) and that the seniority numbers are submitted to the Forum and the services are released basing on their seniority. The Forum has ordered that the complainant and 5 others of Kudurmalla village have applied for new agricultural services and the respondents have reported that all the six farmers are already drawing power unauthorisedly. If the appellant and others are having the existing service connection, the same shall be continued till the new DTR is erected. In case of any disconnection, the same shall be restored forthwith by the respondents.
- 9. In the 3rd para of the order, it has simply directed "the respondents to book theft cases against them and also directed them to initiate action against the concerned officials for their failure to take action against the four applicants. The action taken may be intimated to the Forum within a week."
- 10. This direction is contradictory to the earlier direction given by the Forum. On one hand it has ordered to release supply within 15 days and at the same time directing the department officials to take action against the appellant and 5 others, which itself is contradictory. When the DTR connected to their line is not properly supplying power they have asked for enhanced DTR of 2nos 25 kVA and thereupon asked them to pay the amounts. Accordingly they paid the amounts. At any rate the order passed by the Forum is self contradictory and observation of the Forum about booking of theft cases against the applicants is liable to be set aside. Hence, the same is hereby set aside.
- 11. The respondents have stated that it may take some more time for them to release the service connection while looking into the seniority, material aspects and budget.

- 12. In the light of the above assurance, this authority feels that it is justified to order the respondents to provide DTR by 01.05.2013.
- 13. In the light of the above observation, the respondents are directed to provide DTR and release regular service connections by 01.05.2013, failing which necessary steps will be initiated by this authority u/s 146 of Electricity Act, 2003.
- 14. With this observation, the appeal is disposed. No order as to costs.

This order is corrected and signed on this day of 22nd March 2013

Sd/VIDYUT OMBUDSMAN